



BetterTrip
Reservation Team

1800 862 446

bookings@bettertrip.com.au
<https://bettertrip.com.au>



16-Day China Discovery with Terracotta & Panda

Trip ID: CD16D

Discover the very best of China on this immersive 16-day journey through eight remarkable destinations, where ancient history, breathtaking scenery and vibrant modern cities come together in one unforgettable adventure. Walk along the legendary Great Wall, explore the grandeur of the Forbidden City, wander through Suzhou's elegant classical gardens, admire the timeless beauty of West Lake, and experience the dynamic energy of Shanghai. Continue to Xi'an to marvel at the world-famous Terracotta Warriors before travelling by high-speed rail to Chengdu, where rich Sichuan culture awaits, and conclude your journey in the spectacular mountain city of Chongqing. Travelling comfortably aboard China's world-class high-speed rail network, staying in carefully selected hotels and enjoying a thoughtfully curated blend of iconic landmarks, cultural experiences and leisure time, this comprehensive itinerary offers the perfect introduction to China's fascinating heritage and diverse landscapes.

Version: 260730

About The Tour



Route Map (CD16D)

Beijing (3NT) → Wuxi (1NT) → Suzhou (1NT) → Hangzhou (1NT) → Shanghai (3NT) → Xi'an (2NT) → Chengdu (2NT) → Chongqing (1NT)



Tour Highlights

- Explore **Beijing's iconic landmarks**, including Tiananmen Square, the Forbidden City and the historic Shichahai Scenic Area.
- Walk along the legendary **Juyongguan Great Wall**, one of China's best-preserved sections of this UNESCO World Heritage Site.
- Experience China's world-class **high-speed rail network**, travelling from Beijing to Wuxi, Xi'an to Chengdu and Chengdu to Chongqing.
- Admire the tranquil beauty of **Lihu Lake** and discover traditional pearl and Zisha pottery craftsmanship in Wuxi.
- Wander through the UNESCO-listed **Lingering Garden**, one of Suzhou's finest classical gardens.
- Marvel at the timeless beauty of **West Lake** and visit the renowned **Meijiawu Tea Plantation** in Hangzhou.
- Enjoy free time to explore **Shanghai**, one of the world's most exciting and cosmopolitan cities.
- Discover the world-famous **Terracotta Warriors** and visit the historic **Giant Wild Goose Pagoda** in Xi'an.
- Experience the rich culture of **Chengdu**, visiting Wuhou Shrine, Kuanzhai Alley and a traditional Sichuan teahouse.
- Explore the vibrant mountain city of **Chongqing**, including **Jiefangbei Pedestrian Street** and the spectacular **Hongya Cave** night view.

Day 1



Arrival in Beijing

Welcome to China! Upon arrival in Beijing, meet your local representative and transfer to your hotel for check-in. The remainder of the day is yours to relax after your journey or begin exploring the vibrant capital at your own pace.



Overnight

Chun Hui Yuan Resort or similar

Day 2



Imperial Beijing

After breakfast, discover the heart of China's rich imperial history. Begin at the magnificent Tiananmen Square, the symbolic centre of the nation, before stepping into the awe-inspiring Forbidden City, the world's largest ancient imperial palace complex. Continue to the charming Shichahai Scenic Area, where traditional hutongs, tranquil lakes and historic architecture offer a glimpse into old Beijing.

Optional Activities You Can Join

Enhance your journey with the following optional touring experiences, available at an additional cost and subject to minimum participant numbers.

Beijing Panda Discovery & Hutong Cultural Tour with Hot Pot Feast

Price: AUD \$90 / RMB \$420 per person

Enhance your Beijing experience with a delightful afternoon visiting the Beijing Zoo's famous Panda House, where you can observe China's beloved giant pandas up close. Continue with a traditional rickshaw ride through the historic hutongs, exploring narrow laneways lined with centuries-old courtyard homes while gaining insight into the city's rich cultural heritage and local way of life. Conclude the experience with a delicious authentic Beijing hot pot dinner, where you can savour a variety of fresh meats, seafood and seasonal vegetables cooked in a flavourful simmering broth—an iconic dining tradition and the perfect way to end an unforgettable cultural excursion.



Included Meals

Breakfast



Overnight

Chun Hui Yuan Resort or similar

Day 3



The Great Wall

Today's highlight is a visit to the magnificent Juyongguan Great Wall, one of China's most impressive and well-preserved sections of this UNESCO World Heritage Site. Walk along the ancient stone pathways while admiring spectacular mountain scenery and appreciating one of the greatest engineering achievements in history. Later, visit a local jade gallery to learn about China's centuries-old jade craftsmanship.

Optional Activities You Can Join

Enhance your journey with the following optional touring experiences, available at an additional cost and subject to minimum participant numbers.

Summer Palace & Imperial Banquet Dinner Show

Price: AUD \$99 / RMB \$460 per person

Step into the splendour of imperial China with a visit to the magnificent Summer Palace, a UNESCO World Heritage Site celebrated for its tranquil Kunming Lake, elegant pavilions and beautifully landscaped gardens that once served as the royal retreat of Qing Dynasty emperors. In the evening, indulge in a spectacular Imperial Banquet Dinner Show, where you'll savour the world-famous Peking Duck alongside a selection of traditional delicacies while enjoying captivating music, dance and theatrical performances inspired by China's imperial court. This unforgettable experience perfectly combines history, culture and cuisine for an elegant evening in Beijing.



Included Meals

Breakfast & Lunch



Overnight

Chun Hui Yuan Resort or similar

Day 4



Beijing to Wuxi by High-Speed Rail

Following breakfast, visit a traditional Chinese medicine centre to gain insight into the country's long-standing wellness practices. Afterwards, board a comfortable high-speed train to Wuxi, experiencing China's world-class rail network. Upon arrival, meet your local guide and transfer to your hotel.

Optional Activities You Can Join

Enhance your journey with the following optional touring experiences, available at an additional cost and subject to minimum participant numbers.

Temple of Heaven & Hongqiao Market Discovery

Price: AUD \$60 / RMB \$280 per person

Discover two contrasting sides of Beijing with this enriching optional experience. Begin at the magnificent Temple of Heaven, a UNESCO World Heritage Site where Ming and Qing emperors once prayed for abundant harvests. Admire its remarkable imperial architecture, peaceful gardens and the iconic Hall of Prayer for Good Harvests, one of China's most recognisable landmarks. Afterwards, visit the bustling Hongqiao Market, a favourite destination for both locals and visitors, renowned for its extensive selection of pearls, silk, jewellery, souvenirs and local specialties. Enjoy free time to browse, shop and experience the vibrant atmosphere before returning to your hotel.



Included Meals

Breakfast



Overnight

Madison Hotel Wuxi Luocheng or similar

Day 5



Wuxi to Suzhou

This morning, admire the picturesque scenery surrounding Lihu Lake, one of Wuxi's most beautiful natural attractions. Continue with visits to a pearl showroom and a traditional purple clay (Zisha) art museum to discover two of Jiangsu Province's most celebrated crafts. Afterwards, travel to the elegant city of Suzhou, renowned as the "Venice of the East."

Optional Activities You Can Join

Enhance your journey with the following optional touring experiences, available at an additional cost and subject to minimum participant numbers.

Suzhou Grand Canal Cruise

Price: AUD \$50 / RMB \$240 per person

Discover the timeless beauty of Suzhou from the water aboard a relaxing Grand Canal Cruise. Travel along one of the world's oldest and longest man-made waterways, passing graceful stone bridges, traditional riverside residences and centuries-old architecture that reflect the city's rich cultural heritage. As you glide through this historic canal, admire the picturesque scenery and experience the unique charm that has earned Suzhou the nickname "Venice of the East." This leisurely cruise offers a memorable perspective on one of China's most beautiful and historic cities.



Included Meals

Breakfast



Overnight

China Garden Hotel Suzhou or similar

Day 6



Suzhou to Hangzhou

Explore the exquisite Lingering Garden, one of China's most celebrated classical gardens and a UNESCO World Heritage Site, showcasing elegant landscaping, traditional architecture and peaceful courtyards. Visit a silk workshop to learn about China's world-famous silk production before continuing to the scenic city of Hangzhou.

Optional Activities You Can Join

Enhance your journey with the following optional touring experiences, available at an additional cost and subject to minimum participant numbers.

Impression West Lake Show

Price: AUD \$90 / RMB \$420 per person

Experience one of China's most celebrated outdoor performances with Impression West Lake, a breathtaking spectacle set against the natural beauty of Hangzhou's iconic West Lake. Directed by renowned filmmaker Zhang Yimou, this world-famous production combines mesmerising music, graceful choreography, dazzling lighting effects and stunning visual artistry, with the lake itself serving as the stage. Blending local legends with contemporary performance techniques, this unforgettable cultural experience showcases the timeless beauty and romantic spirit of West Lake in a truly magical setting.



Included Meals

Breakfast



Overnight

Holiday Inn Hangzhou Airport Zone or similar

Day 7



Hangzhou to Shanghai

Begin your day with a visit to the breathtaking West Lake, celebrated for its poetic landscapes, graceful bridges and timeless beauty. Continue to Meijiawu Tea Plantation, where you'll discover the traditions behind China's renowned Longjing (Dragon Well) tea. Afterwards, travel to the vibrant metropolis of Shanghai and check in to your hotel.

Optional Activities You Can Join

Enhance your journey with the following optional touring experiences, available at an additional cost and subject to minimum participant numbers.

Intersection of Time Acrobatic Show

Price: AUD \$90 / RMB \$420 per person

Witness one of Shanghai's most spectacular live performances with ERA – Intersection of Time, an award-winning theatrical production that seamlessly blends traditional Chinese acrobatics with cutting-edge multimedia technology. Be captivated by breathtaking aerial stunts, gravity-defying performances, dazzling visual effects and dynamic choreography, all brought together in a thrilling showcase of artistry, strength and innovation. This world-class production offers an unforgettable evening of entertainment and is widely regarded as one of Shanghai's must-see cultural experiences.



Included Meals

Breakfast



Overnight

Shanghai Dixuan Narada Resort or similar

Day 8



Shanghai at Leisure

Today is free for you to explore Shanghai at your own pace. Discover the city's world-class shopping, modern skyline, stylish cafés or simply relax and enjoy your free day.

Optional Activities You Can Join

Enhance your journey with the following optional touring experiences, available at an additional cost and subject to minimum participant numbers.

Shanghai Heritage & City Highlights Tour

Price: AUD \$90 / RMB \$420 per person

Discover the perfect blend of old and new on this immersive tour through Shanghai's most iconic attractions. Wander through the beautifully landscaped Yu Garden, a masterpiece of classical Chinese garden design, before exploring the bustling City God Temple precinct, renowned for its traditional architecture, local delicacies and vibrant market atmosphere. Continue to the stylish Xintiandi district, where restored Shikumen houses have been transformed into a lively hub of boutique shopping, cafés and restaurants. Finish your journey with a stroll along the famous Nanjing Road, China's premier shopping boulevard, where historic landmarks and modern retail create the unmistakable energy of cosmopolitan Shanghai.

Huangpu River Cruise

Price: AUD \$60 / RMB \$280 per person

Take in the spectacular sights of Shanghai from the water on a scenic Huangpu River Cruise. Sail along the city's iconic waterfront as you admire the striking contrast between the historic architecture of The Bund and the futuristic skyline of Lujiazui, home to some of China's tallest skyscrapers. Along the way, enjoy panoramic views of famous landmarks, elegant colonial buildings and modern architectural marvels, offering a unique perspective of Shanghai's remarkable transformation into one of the world's most dynamic cities.



Included Meals

Breakfast



Overnight

Shanghai Dixuan Narada Resort or similar

Day 9



Shanghai at Leisure

Today is free for you to continue exploring Shanghai independently. Take advantage of the city's outstanding shopping, museums, cafés or riverside promenades, or join an optional excursion beyond the city centre.

Optional Activities You Can Join

Enhance your journey with the following optional touring experiences, available at an additional cost and subject to minimum participant numbers.

Zhujiajiao Ancient Water Town Discovery

Price: AUD \$50 / RMB \$240 per person

Escape the bustle of modern Shanghai and journey to the charming Zhujiajiao Ancient Water Town, a beautifully preserved canal town with more than 1,700 years of history. Stroll along peaceful stone-paved streets lined with traditional Ming and Qing Dynasty architecture, browse quaint local shops and artisan boutiques, and soak up the town's timeless atmosphere as graceful stone bridges arch over tranquil waterways. Discover hidden courtyards, historic temples and picturesque canals that have earned Zhujiajiao the nickname "Shanghai's Venice." This relaxing day offers a fascinating glimpse into traditional Jiangnan culture and provides countless opportunities for memorable photographs before returning to Shanghai in the afternoon.



Included Meals

Breakfast



Overnight

Shanghai Dixuan Narada Resort or similar

Day 10



Shanghai to Xi'an by High-Speed Rail

After breakfast, transfer to the railway station and board China's world-renowned high-speed rail for a comfortable journey to the ancient city of Xi'an. Sit back and admire the ever-changing landscapes as you travel across the country aboard one of the world's fastest rail networks. Upon arrival, meet your local guide and transfer to your hotel. The remainder of the day is at leisure to relax or begin exploring this historic former capital at your own pace.

Optional Activities You Can Join

Enhance your journey with the following optional touring experiences, available at an additional cost and subject to minimum participant numbers.

Datang Everbright City & Local Dinner

Price: AUD \$50 / RMB \$240 per person

Step into the splendour of the Tang Dynasty with an evening visit to the spectacular Datang Everbright City, one of Xi'an's most vibrant cultural precincts. Stroll along its beautifully illuminated pedestrian boulevard, where magnificent Tang-style architecture, colourful light displays and lively street performances recreate the grandeur of ancient China. Along the way, immerse yourself in the festive atmosphere before enjoying a delicious local dinner, featuring authentic Xi'an flavours and regional specialties. This memorable evening offers the perfect blend of history, culture and cuisine in one of China's most captivating cities.





Included Meals

Breakfast



Overnight

Xi'an Grand Dynasty Culture Hotel or similar

Day 11



Terracotta Warriors

Today you'll discover two of Xi'an's most iconic attractions. Visit the impressive Giant Wild Goose Pagoda, an important symbol of the city's Buddhist heritage, before stopping at a local terracotta workshop to learn about the craftsmanship behind China's most famous archaeological discovery. Continue to the world-renowned Terracotta Warriors Museum, a UNESCO World Heritage Site, where thousands of life-sized clay soldiers stand guard over the tomb of China's first emperor. An electric shuttle is included within the scenic area for added comfort.

Optional Activities You Can Join

Enhance your journey with the following optional touring experiences, available at an additional cost and subject to minimum participant numbers.

Traditional Dumpling Banquet & Tang Dynasty Music and Dance Show

Price: AUD \$90 / RMB \$420 per person

Delight in an unforgettable evening celebrating the rich culinary and cultural heritage of Xi'an. Savour a traditional dumpling banquet, where a wide variety of handcrafted dumplings, each with its own distinctive filling and flavour, showcase one of the city's most iconic local specialties. After dinner, enjoy a spectacular Tang Dynasty Music and Dance Show, featuring elegant costumes, graceful choreography and enchanting traditional music that recreates the splendour and sophistication of one of China's most prosperous imperial eras. This immersive experience offers a perfect combination of authentic cuisine and timeless cultural entertainment.



Included Meals

Breakfast



Overnight

Xi'an Grand Dynasty Culture Hotel or similar

Day 12



Xi'an to Chengdu by High-Speed Rail

After breakfast, transfer to the railway station and board China's world-renowned high-speed rail to Chengdu, the vibrant capital of Sichuan Province. Relax and enjoy the comfortable journey as you travel through the heart of China before meeting your local guide upon arrival. The remainder of the day is yours to unwind or begin exploring this laid-back city, renowned for its rich culinary heritage and relaxed lifestyle.

Optional Activities You Can Join

Enhance your journey with the following optional touring experiences, available at an additional cost and subject to minimum participant numbers.

Sichuan Opera Face-Changing Show

Price: AUD \$60 / RMB \$280 per person

Experience one of China's most treasured performing arts with the spectacular Sichuan Opera Face-Changing Show. Be captivated by the legendary Bian Lian (Face-Changing) performance, where skilled artists transform colourful masks in the blink of an eye using remarkable speed and precision. Accompanied by traditional music, vibrant costumes, graceful dance and captivating theatrical storytelling, this unforgettable performance offers a fascinating insight into the rich cultural heritage and artistic traditions of Sichuan Province.



Included Meals

Breakfast



Overnight

IHG Holiday Inn Chengdu Xindu or similar

Day 13



Discover Chengdu

Today, explore the cultural heart of Chengdu with a visit to the historic Wuhou Shrine, dedicated to the legendary military strategist Zhuge Liang. Continue to the charming Kuanzhai Alley, where beautifully preserved Qing Dynasty streets are lined with boutique shops, local snacks and traditional architecture. Conclude the day by experiencing the relaxed pace of Chengdu life at a traditional Sichuan teahouse, where locals gather to socialise over a cup of fragrant tea.

Optional Activities You Can Join

Enhance your journey with the following optional touring experiences, available at an additional cost and subject to minimum participant numbers.

Chengdu Research Base of Giant Panda Breeding

Price: AUD \$60 / RMB \$280 per person

Get up close with China's most beloved national treasure at the Chengdu Research Base of Giant Panda Breeding, one of the world's leading panda conservation and research centres. Wander through beautifully landscaped bamboo forests and spacious habitats, where you can observe giant pandas of all ages as they play, climb, feed and rest in a naturalistic environment. Learn about the centre's internationally recognised breeding and conservation programmes while gaining a deeper appreciation for the ongoing efforts to protect this iconic species. This heartwarming experience is a must for wildlife lovers and one of Chengdu's most celebrated attractions.



Included Meals

Breakfast



Overnight

IHG Holiday Inn Chengdu Xindu or similar

Day 14



Chengdu to Chongqing by High-Speed Rail

After breakfast, board another comfortable high-speed rail journey to the dynamic mountain city of Chongqing. Upon arrival, visit the bustling Jiefangbei Pedestrian Street, the city's vibrant commercial centre, before exploring the spectacular Hongya Cave, a multi-level riverside complex famous for its traditional Bayu-style architecture and breathtaking night views overlooking the confluence of the Yangtze and Jialing Rivers.

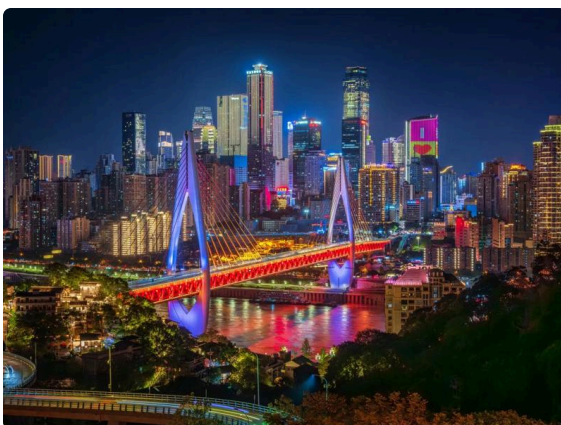
Optional Activities You Can Join

Enhance your journey with the following optional touring experiences, available at an additional cost and subject to minimum participant numbers.

Chongqing Two Rivers Night Cruise

Price: AUD \$60 / RMB \$280 per person

Experience the dazzling beauty of Chongqing after dark on a memorable Two Rivers Night Cruise. Sail along the confluence of the mighty Yangtze River and Jialing River, where the city's dramatic mountain skyline comes alive with thousands of sparkling lights. Admire illuminated landmarks, spectacular bridges and the iconic stilted buildings of Hongya Cave from the water while taking in panoramic views of one of China's most breathtaking nightscapes. This relaxing cruise offers a unique perspective of Chongqing's vibrant energy and unforgettable riverside scenery.



Included Meals

Breakfast



Overnight

Holiday Inn Express Chongqing Nanbin Road or similar

Day 15



Depart Chongqing

After breakfast, your unforgettable journey through China comes to an end. At the designated time, transfer to the airport for your onward flight, taking home wonderful memories of China's remarkable history, breathtaking landscapes and vibrant cultural traditions.



Included Meals

Breakfast

Day 16



Home

Touch down back home, carrying a lifetime of stories and experiences from your journey with Bettertarp.

Things To Know



What's Included

Your tour package includes everything listed below for a seamless and memorable travel experience.

Flights	Return economy class airfare with one of our preferred airline partners
Accommodation	14 nights' accommodation in carefully selected 4-star hotels
Meals	- Daily breakfast (14 breakfasts) 1 local lunch as specified in the itinerary

Transportation	• Airport arrival and departure transfers on designated tour dates • Comfortable air-conditioned coach transportation throughout the tour • High-speed rail from Beijing to Wuxi (Second Class) • High-speed rail from Shanghai to Xi'an (Second Class) • High-speed rail from Xi'an to Chengdu (Second Class) • High-speed rail from Chengdu to Chongqing (Second Class)
Sightseeing & Experience	• Admission to all attractions and sightseeing activities listed in the itinerary
Travel Support	• Experienced English-speaking local guide during all guided sightseeing as outlined in the itinerary



What's Not Included

- Visa fees
- Optional tours and activities
- Travel insurance (highly recommended)
- Meals not specified in the itinerary
- Mandatory Local Service Fee AUD \$160 per person
- Personal expenses like beverages, laundry, and phone calls
- Costs incurred due to flight delays or airline schedule changes
- Any items or services not clearly listed in the itinerary



Group Size Requirement

- Minimum: 10 individuals
- Maximum: 38 individuals



Fine Print

Payment Terms

To secure your booking, full payment is required at the time of reservation. After creating your booking, you will be directed to your invoice, where you can select your preferred payment method.

Schedule Of Fees

Voluntary Changes: Please note that any changes or upgrades requested after the booking is confirmed will be subject to a fee of AUD220 per person per change, in addition to any applicable supplier costs. This fee covers modifications to flights, hotels, tour dates, or any other services included in your package. To ensure smooth processing, we kindly request that you provide us with a minimum of 72 hours notice for all voluntary changes.

Cancellations & Refunds: Please note that in the event of tour cancellation, a cancellation fee of AUD550 per person will be charged, in addition to any relevant supplier costs. Refund requests must be submitted in writing and will take up to 6 weeks to process. It is important to note that no refunds can be issued once the tour has commenced (for the flight-inclusive package, no refunds can be issued once the flights have been ticketed).

Name Correction Fees: A fee of AUD220 per person applies to name corrections on documents, along with any supplier costs. Kindly note that name corrections must be requested at least 72 hours prior to departure and are subject to approval from the supplier.

Document Change Fees: A fee of AUD220 per person will be charged for any passport changes, in addition to any applicable supplier costs. Please note that train tickets and admission access must be linked to your travel passport details. Any changes to passport information must be requested at least 14 days before departure and are subject to approval from the supplier.

Supplier Fees: In the event that the tour you have purchased is unable to proceed or a travel supplier is unable to fulfil the tour due to external circumstances (such as a Force Majeure event), there may be a fee or amount of money that is withheld by our suppliers and is unrecoverable. This could be due to non-refundable airline tickets, cancellation penalties with cruise cabins, or unrecoverable payments with our land/accommodation partners. As your agent, Better Trip is committed to covering these costs and will make every effort to recover all funds committed and/or paid for your tour. However, please note that this may not be possible in every circumstance. If refunds are unavailable from our suppliers, we will strive to obtain a travel credit with the best possible terms and communicate these options to you. If Better Trip cannot obtain a refund, travel service credit, or only a partial refund, this cost will be passed on to the customer as a supplier fee. It is important to note that this fee is not intended to generate revenue but to cover the payments our suppliers withhold during the recovery process.

Participation Requirement

All group tour packages are offered at discounted rates on the condition that travellers participate in the full group itinerary, including sightseeing, cultural activities, and designated shopping stops. Partial participation (e.g., using only transport or selected activities) is not allowed under this pricing, and those wishing to opt out must book a land-only or customised private package at the applicable rate. Requests to use only parts of the package, such as flights and hotels, will not be accepted, and we reserve the right to cancel such bookings under the standard cancellation policy.

Travel Documents

To ensure a smooth journey, it is imperative that you possess a valid passport and have obtained all necessary visas, permits, and certificates for the countries you plan to visit. Please note that passports are mandatory for all travellers when departing from Australia. For a permanent resident to travel on a foreign passport, you must also hold an Australian Re-entry Visa. Additionally, many countries require foreign nationals entering their borders to possess a passport with a minimum of six months validity. Remember, the ultimate responsibility for ensuring the accuracy of your documentation lies with you as the individual traveller. Any fines, penalties, or expenses incurred due to incorrect documentation will be solely your responsibility.

Travel Insurance

Travel insurance is a requirement for all our travellers and should be obtained at the time of booking. Your travel insurance should cover personal accidents, death, medical expenses, and emergency repatriation, with a recommended minimum coverage of US\$200,000 for each category. We also strongly recommend coverage for cancellation, curtailment, personal liability, luggage loss, and personal effects. On the first day of your trip, you must provide proof of your travel insurance. Please note that joining the trip will not be possible without it. If you would like our assistance obtaining travel insurance, please [CLICK HERE](#).

Airport Transfers

Some of our packages include airport transfers in one or both directions for your arrival or departure from your destination. To determine if transfers are included, please refer to the "What's Included" section of your selected package. If you arrange pre- or post-tour accommodations independently and the tour includes transfers, please note that these transfers will be forfeited. Transfers are provided only in conjunction with the tour dates and any pre- or post-tour accommodations booked through Better Trip, when available. Additionally, our standard airport transfers operate on a group basis, which may involve waiting times of up to 2 hours. To avoid any potential delays, we recommend booking a private transfer for a more prompt and personalized service. For more information, please contact us at bookings@bettertrip.com.au.

Default Flights

If this package includes default flights, they have been carefully predetermined by our product team in collaboration with the airline partners. Please note the following conditions:

- The default flights cannot be changed or refunded at any time. If these flights are not used, any unused segments will be forfeited without a refund.
- Flight carriers and schedules will be available approximately three months before the tour date.
- For customised flight requests, including changes to flight times, airlines, or classes, a re-quote will be provided at the prevailing market price, and additional charges may apply.

- If you have booked a flight-inclusive package and choose not to use the default flights, please notify us at least 72 hours before departure. Failure to do so will be considered a no-show, and the entire tour will be cancelled without a refund.

If you have any further questions or require assistance, please contact us at bookings@bettertrip.com.au.

Important Information

Fitness Requirements

To ensure a safe and enjoyable experience, participants in our tours should have a moderate level of fitness, including the ability to walk for extended periods and navigate varying terrains. The tour may involve physical activities such as hiking and walking tours, so we recommend being comfortable with exertion for several hours. If you have any pre-existing medical conditions, please consult a healthcare professional before booking. Regular physical activity leading up to the tour is encouraged to enhance your experience. Your safety is our top priority, so if you feel unwell during the tour, please inform your local guide.

Accommodation

Accommodations included in your tour package will be specified in your itinerary. While we strive to provide the listed accommodations, substitutions may be necessary due to availability. For bedding configurations, we offer double or twin options for travellers sharing a room, based on availability. Solo travellers who have purchased the single supplement will have the option of a single bed. Check-in is typically between 2:00 PM and 4:00 PM, and check-out usually occurs between 10:00 AM and 12:00 PM; early or late check-in/out may be available upon request, but is not guaranteed. Standard amenities will be provided, although additional services may incur extra charges. We are not liable for any loss or damage to personal property during your stay, so we recommend securing travel insurance for unforeseen events. Lastly, guests are responsible for adhering to any health and safety guidelines set by the accommodation providers.

Underage Travellers

All travellers under the age of 18 must have written consent from a parent or legal guardian to participate in the tour and must be accompanied by a responsible adult who will ensure their safety and well-being. Accommodation arrangements must comply with the policies of the accommodation provider, which may have age restrictions regarding room occupancy. Parents or guardians are responsible for informing us of any medical conditions or special requirements for the minor, and we recommend that all minors have appropriate travel insurance. Some of our packages are exclusively available for adult travellers aged 18 and over. All travellers are expected to adhere to our code of conduct; inappropriate behaviour may result in removal from the tour without a refund. Additionally, some activities may have age restrictions, and it is the responsibility of the accompanying adult to ensure all activities are suitable for the minor.

Local Service Fee

For certain tour packages, a local service fee is not included in the published tour price. In specific instances, payment of this fee is mandatory and must be made in cash and in local currency directly to the local guide during the course of the tour. Travellers are advised to refer to the "What's Not Included" section of their booking documentation for details of the recommended local service fee amounts applicable to guides, drivers, or local suppliers, as well as other service personnel. These amounts are established to reflect the customary standards and level of service provided throughout the tour.

Itinerary Modification

The information in this document is subject to change and may be affected by unforeseen circumstances beyond BetterTrip's control. If any changes occur that impact your confirmed tour inclusions, you will be promptly notified via email with the relevant details and instructions. Please note that minor or last-minute on-site adjustments that do not affect the inclusions may occur without prior notice or written communication. In such cases, our on-site team will make every reasonable effort to ensure that your travel experience remains seamless and of equal or greater value.

Right to Refuse Service or Terminate Participation

BetterTrip reserves the absolute right, at its sole discretion and without prior notice, to refuse service, cancel any booking, or terminate a traveller's participation in any part of a tour or travel service if the traveller's conduct is reasonably deemed to pose a threat to the safety, welfare, or property of company personnel, contractors, suppliers, or other participants. In such circumstances, the traveller may be removed from the tour immediately, and BetterTrip shall bear no responsibility or liability for any resulting expenses, loss, damage, or inconvenience. No refund, credit, or compensation shall be provided for any unused services or portions of the tour. BetterTrip further reserves the right to report such behaviour to relevant authorities where appropriate.

For more details please visit our website - [\[Terms and Conditions\]](#).